

GENERAL INFORMATION

ORIGIN OF THE STONE

All our stones are specially quarried and shipped from India. The stones of India are renowned worldwide for their beauty and elegance. Every stone is hand cut and its edges chiseled to perfection making each Adagio Collection fountain a one-of-a-kind masterpiece. Because no two stones are alike, your fountain is an original. Therefore, your stone will vary in color, texture, and thickness (up to a quarter inch in thickness). The black stone and green stone have some variation of shade; however, the most dramatic difference is seen in the remarkable multi-color stone, which varies in its range of greens, reds, golds, and rusts.

METAL HOOD AND TRAY

All our copper components are fashioned from high-grade copper mined from Kennecott Copper Mine located near Salt Lake City, Utah. The unique marble-like finish is burned onto the copper one piece at a time by skilled artisans. A clear coat finish is then applied to the metal to give it a high gloss finish as well as to protect the copper from naturally turning green over time.

INSTALLATION

Fountain installation requires two people. Before installing, we recommend installing an electrical outlet in the wall directly behind where the stone will be placed. Fountains can be installed on almost any type of wall, including cinder block and metal stud walls. They can also be installed outdoors; an optional lid for the hood is available to help weatherproof the fountain's electrical components.

ELECTRICAL REQUIREMENTS

Although not required, we recommend installing a GFI electrical outlet in the wall behind where the stone will be placed prior to installing the fountain. Doing so is more aesthetically pleasing as it will enable you to keep the electrical cord hidden from sight. Place the electrical outlet near the center of the stone at least 18 inches higher than the bottom of the fountain's lower tray and at least 24 inches lower than the top of the hood, which is at the top of the fountain. For the double and triple stone fountains the electrical outlet should be placed behind the left most stone as you face it on the wall. Adagio water features now have one switch that controls the lights and the water.

WATER USAGE

The water feature acts as a natural humidifier and therefore requires one half to two gallons of water per day depending upon the setting, climate, size, and usage. We recommend only using distilled water.

MAINTENANCE

****IT IS IMPORTANT TO REMEMBER THAT THIS PRODUCT NEEDS MAINTENANCE ON A REGULAR BASIS.****

- Pump. Check the water in your fountain daily. NEVER ALLOW YOUR PUMP TO OPERATE DRY! Pumps that have been operated without water will not be covered under warranty. Over time your pump may get calcium build up on it. Unplug it from the light bar then remove it and clean thoroughly.
- Copper Finishes. We have applied a clear coat (similar to the one put on automobiles) to our copper Water Trays, Hoods, and Splash Guards. This is to help prevent the natural patina process and/or corrosion. We recommend that once every 60 days (or as needed) you apply a hard shell car wax to the outside of the Water Tray and upper half front side of the Splash Guard. This will help prevent water from penetrating the clear coat. If you get white spotting on your copper and the wax does not remove it, apply Calcium Lime Remover (CLR) or Lime-away to the spots and rinse it very thoroughly. After drying, apply car wax again. Do not let water stand on the lip of the Water Tray.

- Stainless Steel. Do not apply wax to the stainless steel. If spotting occurs, apply CLR or Lime-away as noted above.
- Stone. If the stone whitens, colors dull, gets a slimy feel to the surface, or you notice algae building up, turn off the pump and get a scrub brush and apply CLR or Lime-Away. Vigorously apply the brush with some water and cleanser to areas of concern as well as the entire stone. Important: Take precaution when scrubbing that your floor or walls do not get splashed. Rinse the stone thoroughly and remove all the dirty water from the Water Tray. Then refill with clean water. Sometimes after the initial start up of your water feature you may discover your water is dirty. Although we have cleaned the stones after their arrival from India the constant flow of water over the stone may dislodge dirt from the stone. Simply remove the dirty water and replace it.
- Water. Depending on the amount of usage, you may want to put 1-2 drops of Clorox into your water per week. Do not overuse Clorox. This will help keep your water clean and prevent slime and algae from growing. Important: If you are using distilled water do not use Clorox.

TROUBLE-SHOOTING

- Pump is too noisy: Make sure the pump is sitting on the bottom of the Water Tray and not touching either of the walls and that the pad is under it. Be sure the rubber tubing is securely fastened to the pump nozzle and the water distribution nozzle, as forced water escaping the connection may cause unwanted air bubble noise. Make sure the pump is completely immersed in water.
- Water does not flow: Check for any kinks in the rubber tubing at the bottom of the slate. Make sure pump nozzle is inserted into rubber tube, and the pump is completely immersed. Over a long period of time and depending upon the type of water you use, buildup may occur in the hose. Replace hose or clean it.

LIMITED MANUFACTURER'S WARRANTY

I. WHAT THIS WARRANTY COVERS

Defects in materials and workmanship in the following components manufactured by Adagio Collection, LLC:

- Hood, Tray, and Water Distribution Items: Ninety (90) day parts and labor, one (1) year parts only limited warranty against any defects in craftsmanship, workmanship, and materials.
- Stone: Ninety (90) day parts and labor, one (1) year parts only limited warranty against any defects in workmanship, and materials.
- Electric Components, Light Bar, and Wiring: Ninety (90) day parts and labor, one (1) year parts only limited warranty against any defects in craftsmanship, workmanship, and materials.

Defects in materials and workmanship in other components:

- Re-circulating Pump: One (1) year limited replacement warranty against any defects in craftsmanship, workmanship, and materials.

II. WHO IS COVERED

This warranty extends only to the original purchaser.

III. WHAT WE WILL DO TO CORRECT WARRANTY PROBLEMS

At no charge to you, we will, at our option, repair or replace the defective component(s) or refund the product's purchase price.

IV. HOW TO GET WARRANTY SERVICE

Have your original proof of purchase available when you call.

V.. WHAT THIS WARRANTY DOES NOT COVER

- Products that are operated in combination with other equipment not furnished or otherwise certified by Adagio Collection for use with our products.
- Damage to Adagio Collection products resulting from use of non-authorized equipment.
- Damage or defect resulting from someone other than Adagio Collection (or its authorized service technicians) testing, adjusting, installing, maintaining, altering, modifying, or servicing the products in any way. Any of these voids the warranty.
- Defects or damage resulting from: (a) use of the products in a manner that is not normal or customary; (b) improper operation or misuse; (c) accident or neglect such as dropping the products; (d) contact with sand, dirt, or the like; or (d) contact with extreme heat or spills of food or liquid other than water.
- Defects or damage resulting from acts of nature, including, but not limited to, fire, storm, earthquake, hurricane, or flood.
- Defects or damage resulting from acts of war or violence, including, but not limited to, atomic blast, bombings, vandalism, drive-by shootings, or robbery.
- Physical damage to the surface of the products, including scratches, cracks, or other damage to externally exposed parts.
- Failure to maintain an appropriate water level necessary for optimal performance of products.
- Color changes on the metal due to the natural patina process. Flat-rate repair charges may apply to repair of products not covered by this warranty. To obtain information regarding products needing repairs not covered by this warranty, please call. We will provide information on repair availability, rates, payment methods, and where to send the components.

VI. SOME OTHER LIMITATIONS

This is Adagio Collection's complete warranty for our products; it states your exclusive remedies. This warranty is given in lieu of all other expressed or implied warranties. In no event shall Adagio Collection be liable, whether in contract or tort (including negligence), for damages in excess of the purchase price of the product; for any indirect, incidental, special, or consequential damages of any kind; or for loss of revenue or profits, loss of business, loss of information or data, or other financial loss arising out of or in connection with the ability or inability to use the products, to the full extent these damages may be disclaimed by law.

VII. STATE LAW AND OTHER JURISDICTION RIGHTS

Some states and other jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you.